

Abstrakt v anglickém jazyce

My thesis deals with the problematics of intercultural work with migrants, i. e. with foreigners who live here legally, and with its role in the system of social services in the Czech Republic. Because the position of an intercultural worker is comparatively new in our milieu, I concentrated first on the description of the work and the definition of the kinds of problems that the worker may face, and only then on the specification of the goals of intercultural work as such. Drawing on my personal experience with the work, I then tried to describe competences and role of an intercultural worker with respect to his or her involvement in the system of social services. I also conducted an opinion poll among the intercultural workers and their institution. This topic is now quite current and I hope that my work will help improve the situation in this field.