

Abstract

Diploma thesis „Needs of intervention center workers at work with persons threatened by domestic violence“ defines basic concepts in the theoretical section that relate to topic – violence, abuse, domestic violence, violent person, threatened person, expelled person, expulsion. The thesis also defines characteristics of working with threatened persons and the status of intervention centers in the system of services. Besides that, it deals with the authorization of the institutions that provide support and help to threatened persons. In detail talks about social service – intervention center – focusing on its mission, target group, the statutory duties and interdisciplinary cooperation. Experience from abroad, that was originally the source of inspiration for building the intervention centers in the Czech Republic, is surveyed.

The practical section presents the results of the research that was focused on the intervention centers workers in Czech Republic. The aim of the research was to find out to what extent their needs at work with threatened persons are satisfied. The system of basic developmental needs (Pesso Boyden System Psychomotor) by Albert Pesso and Diane Boyden-Pesso was used to define the needs. The results of the research lead to the conclusion that intervention center workers needs are relatively well satisfied. Nevertheless, areas of further improvement were also identified. The need mentioned most often is that there should be better geographical availability of consequent social services in every locality and the need to specialize them more to specific target groups.