

The aim of this Bachelor thesis is to examine development and process of introducing of the Standards for quality in social services. Social work has gone through complicated historical development and many transformations. I describe the most important changes at the very beginning of this thesis. This thesis includes a description of individual Standards. I also mention the system of internal and external quality inspection. In the practical part I point out the issues of the introduction of the Standards in the definite home for the elderly in The Central Bohemia Region. I looked into the relation and attitudes of employees to the introduction of the Standards within 3 a questionnaire survey. The involved employees were from homes for the elderly in the Usti Region.