

Abstract

The Diploma thesis focuses on the construction of the reactions of social workers of OSPOD (Authority of Social and Legal Protection of Children) to the dilemma to intervene or not to intervene in situations when they deal with cases related to the possible removal of a child from the family and the related initiation of a court petition. In the theoretical part, the concept of dilemma is explained, including its setting in the framework of everyday dilemmas. Next, I discuss the setting in which the construction of reactions to the dilemma of whether or not to intervene occurs, which is the OSPOD (Authority of Social and Legal Protection of Children), and lastly, I present the structure of the construction of discourse using Gee's categories. The aim of the research was to answer the primary research question - "How do social workers of selected OSPOD construct reactions to the dilemma to intervene or not to intervene when filing a court petition to remove a child from the family?". The findings showed what specifically plays a role in these dilemma situations for social workers in their thinking about the dilemma. Furthermore, the results of the research highlighted the correct procedural steps for social workers in their thinking about the dilemma, as well as possible errors that social workers may commit, including their possible consequences.