

## **Key words**

mental disability, social work services, social care, transformation, basic human needs, case study, interview

## **Abstract**

The aim of the bachelor's thesis was to compare the types of social residential services, to find out where and under what conditions the basic human needs of clients with mental disabilities are met.

In the first chapter, it was crucial to define the concept of mental disability, how mental disability is diagnosed and what basic human needs people with mental disabilities have.

It was also important to state which social services clients with mental disabilities use or can use and how is the quality of these services determined. Furthermore, the definition of the care allowance and social benefits of material need and under what conditions the client is entitled to them.

In the third and last chapter of the theoretical part, it was necessary to define the concept of transformation of social services and its obstacles.

In the fourth chapter it was necessary to determine the importance of the methods used for this thesis. Subsequently, a presentation of the organizations where the survey took place.

This was followed by non-structured interviews with two employees of designated social services and a case report of four clients of social services.