This work focuses on work of volunteers coming from a civic non-profit association Bodaj in the Children's House in Vilšany, Ukraine. The humanitarian aid has been conducted in order to improve life conditions of these children. The main task is to facilitate medical drugs, hygienic needs, art and sport equipment and further direct work with children. The Children's House in Vilšany is intended for children with severe mental, physical and multiple disabilities. Nevertheless, healthy children live here too, being socially neglected a lot. The material help as well as the help in form of education, interest activities and especially the proximity and care of volunteers is aimed to all these children.