

Summary

The main topic of these theses is the use of volunteers in hospice care with the aim of creating conditions for their activities.

The theoretical part is devoted to the characteristics of volunteering, hospice care and the specifics of volunteering in hospice care. Its main part focuses on a description of what a good volunteer program should generally include and what specifics are added to it in the area of hospice care. The creation of conditions for volunteer activity takes place primarily in the field of correct selection, training, motivation, supervision and evaluation of volunteers.

The practical part of the theses is focused on an example of an established volunteer program in the community palliative care unit "Cesta domů". The analysis describes all the essential areas defined in the theoretical part of the theses. The reason for choosing this organization is its 15-year experience with a volunteer program and the specific status of a volunteer in a community palliative care unit.